

URGENT MEDICINE RECALL

CLASS I – TYPE A

Dear iDEXIS Customers

The South African Health Products Regulatory Authority (SAHPRA) is recalling **Semaglutide, Tirzepatide** and **Semaglutide/Tirzepatide Combination** products compounded by iDEXIS (Pty) Ltd Sentra Pharmacy trading as located at 521 Moreleta Street, Silverton, Pretoria, 0187.

This recall is initiated due to potential **serious safety concerns of the above-mentioned products** identified during the investigation inspection conducted by SAHPRA joint with SAPC at iDEXIS (Pty) Ltd /Sentra Pharmacy on 11 May 2026. To protect the patients' wellbeing, SAHPRA seized the **Semaglutide, Tirzepatide** and **Semaglutide/Tirzepatide Combination** products compounded onsite and resolved **to recall all the above-mentioned products currently in the market.**

This recall applies to **all distributed** products in the market containing either **Semaglutide, Tirzepatide or Semaglutide/Tirzepatide Combination** batches compounded at iDexis (Pty) Ltd Sentra Pharmacy trading as located at 521 Moreleta Street, Silverton, Pretoria, 0187. The recalled batches include those listed below in table 1 but are not limited to the listed as unknown batches have already been distributed prior to the SAHPRA inspection.

Table 1: List of each product type and the recalled batch number/s

| Product Name | Batch number(s) | Expiry Date | Pen Pack | Recall Classification |
|-----------------------|-----------------|-------------|----------|-----------------------|
| Tirzepatide 15mg pen | P2600170 | 09/2026 | 2.4ml | Class I Type A |
| Tirzepatide 10mg pen | P2600169 | 09/2026 | 2.4ml | |
| Tirzepatide 5mg pen | P2600175 | 09/2026 | 2.4ml | |
| Tirzepatide 5mg pen | P2600175 | 03/2026 | 2.4ml | |
| Tirzepatide 5mg pen | P2600175 | 09/2026 | 2.4ml | |
| Semaglutide 2mg pen | P2600151 | 09/2026 | 2.4ml | |
| Semaglutide 1mg pen | P2600161 | 09/2026 | 2.4ml | |
| Semaglutide 0.5mg pen | P2600153 | 09/2026 | 2.4ml | |

| Product Name | Batch number(s) | Expiry Date | Pen Pack Size | Recall Classification |
|--|-----------------|-------------|---------------|-----------------------|
| Semaglutide 0.5mg Tirzepatide 5mg pen | P2600135 | 09/2026 | 2.4ml | Class I Type A |
| Semaglutide 2mg Tirzepatide 15mg pen | P2600190 | 10/2026 | 2.4ml | |
| Semaglutide 2mg Tirzepatide 15mg cartridge | P2600183 | 09/2026 | 2.4ml | |
| Semaglutide 2mg Tirzepatide 15mg cartridge | P2600161 | 09/2026 | 2.4ml | |
| Semaglutide 2mg Tirzepatide 15mg cartridge | P2600190 | 09/2026 | 2.4ml | |

SAHPRA informs all pharmacies/ medical doctors and patients in possession of any **Semaglutide, Tirzepatide or Semaglutide/ Tirzepatide Combination** products including the above-mentioned refrain from using and selling them to any patient. These must be returned to the pharmacy or the healthcare professional where the product was dispensed with **immediate effect**. Sentra Pharmacy trading as iDexis (Pty) Ltd will arrange collection of all your stock for reimbursement.

For further product information, please contact iDexis (Pty) Ltd trading as Sentra Pharmacy on +27 12 804 455.

Public and healthcare professionals are encouraged to report any side effects after using a health product or after immunisation by using the [Med Safety App](#)